# Aparna Ravi

 



# PEGA Consultant

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**Experience Summary:**

7.8 years of IT experience in planning, analyzing, designing, developing, testing, packing and deploying simple to complex business process management applications. Hands-on experience in pega PRPC applications developing workflows, UI rules, activities, Data transforms, Data types, Report definition, Data pages, Integration-connect rest, DSS, Pega upgrade and decision rules.

Having 4+ years of experience in BPM PegaRULES Process Commander. Involved in all stages of software development lifecycle especially the ability understanding and capturing business requirements then converting them into technical terms.

Experience in Pega Infinity, Pega PRPC, IBM Websphere Message Broker, Sonic ESB, TIBCO BW, JIRA, Insomnia, Postman.

**Experience Summary:**

* Experience in PEGA PRPC Versions like V8, V7 & V6.
* Experience in gathering documenting, analysing, developing and testing the business requirements and worked on project methodologies like Agile/Scrum.
* Designed PRPC flows, Assignments, Utilities, Decision, Sub flow shapes etc.
* Implemented various Activities.
* Worked extensively on designing sections, flow actions and workflow related activities and data transforms.
* Implemented Service REST and Service SOAP rules and related pega rules.
* Involved in WSDL Upgrade from Pega 6.3 version to Pega 7.1 version.
* Worked with Pega Customer Support to upgrade features in Pega 7.1.
* Expertise in Decision, Process, Technical Categories of rules.
* Extensive debugging Skills in PRPC using with TRACER, Clipboard and Rules Inspector.
* Expertise in developing User Interfaces, screen layouts using, Harness, Section.
* Involved in designing Reports (List View, Summary View etc)
* Implementing the Business Requirement by following the Pega best practices.
* Good Track record for meeting timelines and exceeding expectations. Strong ability to plan, prioritizes, and manages complex and new projects under aggressive deadlines.
* Worked actively with stake holders in story grooming, sprint review and retrospective.

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| Technical Skills |

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| Tools Used | Pega Infinity, PEGA RULES Process Commander, Tibco BW, Administrator, EMS, Progress Sonic, Actional Intermediary, Adaptris, SOAPUI, Oracle SQL Developer, Insomnia, Postman, JIRA, Service now. |
| Programming Languages | Xml, XSLT, Java, JavaScript, PL/SQL, JSON |
| Database knowledge | SQL  |
| Operating Software | PEGA RULES Process Commander, Progress Sonic |  |

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| WORK EXPERIENCE |

* Worked as a Pega Developer in BlueShield of California from May 2022 to January 2024.
* Worked as a Consultant (Pega developer and Sonic MQM developer) for HCL Technologies from September 2010 to October 2016.

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| Certifications |

* Pega Certified Senior System Architect Version 8.6
* Pega Certified System Architect Version 8.5
* Pega Certified System Architect Version 7.1
* IBM MB Certified in Solution Developer Version 6.
* IBM MB Certified in Solution Developer Version 7

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| Educational Qualification  |

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| Degree | Institution / University | Year |
| Bachelor of Engineering | Vidya Vikas Institute Of Engineering/VTU | 2010 |

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| Project Details |

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| Client Name: Blue Shield of California , Oakland , CA |
| Project Name: Shield Advisor (May 2022 – Present) |
| Operating Software | : Pega Infinity 8.6.2 |
| Languages | : JSON  |
| Databases | : PegaRules, PegaData |
| Tools Used | : PEGA PRPC 8.6, Insomnia, Postman, JIRA |
| Role | : Developer |
| Team Size | : 15 |

**Project Description:**

Shield Advisor is a foundational, business critical service delivery platform that will enable more effective, consistent and personalized customer interactions across channels through a single user interface. With relevant insights available in one place, it will provide a 360-degree view of our customers. Shield Advisor is a Call Center application to support healthcare needs. It has a repository that pulls out customer-based information. It supports Medicare, Medi-Cal.

 **Responsibilities:**

* Analysis, design and development of a user story.
* Unit Testing of the user story using tools Insomnia or Postman.
* Updating the story status in JIRA and completion of subtasks Unit testing-attaching testing screenshots, Development subtask – highlighting the main steps in development with attached screenshots, Code review and Peer review subtasks- Following standard process of getting the code reviewed.
* Development is done in branches for each sprint and completed user stories are deployed together.
* Fixing defects raised in QA.
* Provided On call Support for production.
* Actively involved in story planning and story grooming, sprint review and sprint retrospectives.
* Actively involved in change management tasks such as change requests, managing the releases by coordinating among team members for their stories and ensuring the code is ready for deployment before each release, coordinated and conducted team meetings for KT to the support team so that they can validate the code post deployment.

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| Client Name: Commonwealth Bank of Australia (Contractor – HCL) – India  |
| Project Name : Calculation And Simulation Systems (Sep 2013 – Oct 2016) |
| Operating Software | : PEGA RULES Process Commander Version 6.3 |
| Languages | : JavaScript, PL/Sql |
| Databases | : Oracle 10g |
| Tools Used | : PEGA RULES Process Commander Version 6.3, SOAPUI |
| Role | : Senior Developer |
| Team Size | : 10 |

**Project Description:**  CASS(CalculationAndSimulationSystems) is designed to calculate/retrieve repayment amounts, interest rates, margin and fee discounts applicable to personal loan applications,

home loan applications. CASS HL to incorporate the new changes to process home loan requests. Firstpoint IFW WSDL upgrade to update the new wsdl for all the services. CASS Single Assessment Rate to calculate a single assessment rate across all personal loan products. CASS Broker Alignment to include new fields in the xml stream to process the new fields in the request and to parse these fields to the output xml.CASS PL End to End Audit is a requirement to move a file from one folder to another folder.CASS UTC deals with few envelope changes based on the incoming request.

DRE is designed to scan incoming documents in a request and generate various events for each document based on the details of each document.

**Responsibilities:**

* Preparation of low-level design documents.
* Preparation of Unit Test Plans.
* Designing, coding and testing program modules to meet design specification.
* Deployment of the code.
* Doing Unit Testing and Integration Testing.
* Involved in the entire process from the inception phase to the transition phase.

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| Client Name: Lloyds Banking Group (Contractor – HCL) – India  |
| Project Name: Galaxy Tranche, Grass HIFML, Enhanced Annuities (Mar 2011 – Aug 2013) |
| Operating Software | : Progress Sonic |
| Languages | : Xml, XSLT, Java, JavaScript, PL/Sql |
| Databases | : Oracle 10g |
| Tools Used | : Sonic ESB, Adaptris, Actional Intermediary, SOAPUI |
| Role | : Developer |
| Team Size | : 5 |

**Project Description:**

Galaxy Tranche will deliver online enquiry and servicing functionality to customers for the LP&I products sold via the Bancassurance channel, it also includes new business sales via the Internet Banking websites. The LP&I element of this solution provides services which interact with backend applications through the ESI Platform.

Grass is a project with similar functionality as Galaxy Tranche 2 which deliver online enquiry and servicing functionality to customers for the LP&I products sold via the Bancassurance channel except for the difference that the LP&I Element of this solution provides services which interact with applications of a different backend HIFML through the ESI Platform.

Enhanced Annuities project aims at launching an enhanced annuity product to enter the enhanced annuity market with support of reinsurer, initially distributing through the intermediary channel (including BOSAS) and later exploring broader Bancassurance and Direct opportunities. By focusing on ‘lifestyle’ and ‘mild condition’ elements of the market, the majority of cases can be underwritten on an automated basis. This enhanced annuity product launched would cover the below:

1.    Provision of an Enhanced Annuity quotation capability for the Intermediated Channel, exposed via the Assureweb, Avelo and TOMAS Portals, that utilizes the Origo v3.7 Annuity Quotation message standard (incorporating the Common Quotation Request Form (CQRF)).

2.    Provision and integration of an automated underwriting capability.

3.    Provision of a quotation calculation engine that can accept any underwriting loading calculated by the automated underwriting engine.

4.    Provision of an Enhanced Annuity new business capability for the Intermediated Channel through the use of pre-populated paper application forms.

5.    Provision of Policy Servicing, Management Information, Financial Accounting, Actuarial Valuation / Reporting and Adviser Remuneration (Adviser Charge / Commission) for the Enhanced Annuity that mirrors that for the existing Annuity products.

**Responsibilities:**
•    Preparation of low-level design documents.

•    Preparation of Unit Test Plans.

•    Designing, developing, coding and testing program modules to meet design specification.

•    Deployment of the code.

•    Doing Unit Testing and Integration Testing.